



IMPORTANT ARRIVAL INFORMATION TAKE THIS WITH YOU TO THE AIRPORT

IMPORTANT TELEPHONE NUMBERS YOU MAY NEED ON ARRIVAL DAY:	
1. ELS/Nashville Center Help Line.....	1-800-859-8871
2. First Impression Limousine (APU).....	1-615-714-9990
3. ELS/Nashville Center (open Monday-Friday 8:00 a.m. – 5:00 p.m.)	1-615-898-2980
4. Student Residence Address – Campus Crossing Apartments....	285 North Rutherford Blvd, Murfreesboro, TN 37130

Thank you for choosing ELS Language Centers / Nashville! We look forward to welcoming you! For your safety and convenience, the following instructions will assist you prior to your housing destination:

If you reserved APU:

For both Domestic *and* International Flights, please proceed to the Information Desk in the baggage claim area. Your driver will be waiting here, holding a sign reading “ELS Language Centers” with your name on it.



What if my arrival time or flight changes?

Please call **First Impression Limousine** at **1-615-714-9990**. Give them your new airline, flight number and arrival time into Nashville. First Impression Limousine’s number is answered 24 hours a day. If you encounter issues, contact the ELS/Nashville Center Help Line above.



What if my luggage is lost?

If your luggage is lost, please go to your airline’s counter at the airport. If you are staying in a homestay, we suggest that you telephone your homestay to inform them that you will be arriving later than expected. Luggage is usually found and returned to students within 24 hours.

Your luggage can be delivered to the ELS Language Center between 8:00 AM and 5:00 p.m., Monday through Friday. The center’s address at **Middle Tennessee State University: 820 Fairview Ave – Murfreesboro, TN 37130**



Arrival to Homestay:

If your flight plans change, we recommend that you contact your host family to tell them when to expect you. Check-in is between 10 am – 7 pm on arrival Sunday. If you have a problem and your homestay host cannot help you, please call the ELS Nashville Center Help Line at the above number.

Arrival to Residence:

Students with confirmed housing at **Campus Crossing Apartments** should report directly to the Main Desk. Here you will be assisted with check-in and keys to your room. Please note there is a separate orientation later in the week to complete paperwork and payment. If you need further assistance or have issues at check-in, please contact the ELS/Nashville Center Help Line.

IN CASE OF EMERGENCY, please contact the ELS Nashville center help line: +1.800.859.8871

This is a free call from any telephone and will reach an ELS Language Centers staff person on duty.

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