

IMPORTANT ARRIVAL INFORMATION
TAKE THIS WITH YOU TO THE AIRPORT

Important Telephone Numbers you may need on Arrival Day:	
1. ELS/La Verne Center Help Line.....	1-866-266-3986
2. Executive Transportation Services (APU).....	1-909-493-0912
3. ELS/La Verne Center (open Monday-Friday 8:00 a.m. – 5:00 p.m.)	1-909-593-5555
4. ELS/La Verne Address.....	University of La Verne - 1886 Third Street – La Verne, CA 91750
5. ELS/La Verne – Oaks Residence Hall RA on Duty.....	1-909-973-4729

Thank you for choosing ELS Language Centers/La Verne! We look forward to welcoming you!
For your safety and convenience, the following instructions will assist you prior to your housing destination:



If you reserved APU from the Los Angeles International (LAX) Airport:

International Arrivals: When you clear US Immigration and Customs, you can expect to find your driver directly outside the International (Tom Bradley) terminal.

Domestic Arrivals: Your driver will be located in the Baggage Claim area. He or she will be holding an ELS sign with your name on it, spelled in English characters.

What if my arrival time or flight changes?

Please call Executive Transportation Services at the number above and give them your new flight number and arrival time into **LAX** Airport. If you have any problems contacting them, please call the La Verne Center Help Line above.



What if my luggage is lost?

If your luggage is misplaced, your driver will assist you at your airline’s ticket counter to complete the necessary forms. If you are staying in a homestay, we suggest that you telephone your homestay to inform them that you will be arriving later than expected. Luggage is usually found and returned to students within 24 hours. Your luggage can be delivered to the Center between 8:00 am and 5:00 pm, Monday – Friday. You can also provide your airline with the ELS/La Verne phone number: 1-909-593-5555.



Arrival to Homestay:

Please contact your host family one week prior to your arrival. They will need to know what time to expect you. If you requested APU, your driver will have your host family’s address. If you are taking a taxi or ride sharing service from the airport, have the homestay address easily accessible to show the driver. If you experience problems, please contact the ELS/La Verne Center Help Line above.

Arrival to Oaks Residence Hall:

Please call the Resident Advisor (RA) on Duty once you arrive to the Oaks Residence Hall and they will assist you with the check in process. You will be issued your room keys as well as bedding package upon arrival. Oaks Residence Hall is located at: 2150 First Street - La Verne, CA 91750

IN CASE OF EMERGENCY, please contact the ELS La Verne Center Help Line: +1.866.266.3986

This is a free call from any telephone and will reach an ELS Language Centers staff person on duty.