



IMPORTANT ARRIVAL INFORMATION
TAKE THIS WITH YOU TO THE AIRPORT

Table with 6 rows and 2 columns: IMPORTANT TELEPHONE NUMBERS YOU MAY NEED ON ARRIVAL DAY: 1. ELS/St. Paul Center Help Line...1-866-731-4146 2. City View Limousine Service (APU)...1-952-832-5197 3. ELS/St. Paul Center (open Monday-Friday 8:00 a.m. – 5:00 p.m.) ...1-651-240-5666 4. ELS/St. Paul Center Address...1000 Lasalle Ave, Terrance Murphey Hall Suite 444 5. Brady Hall Address...2115 Summit Avenue – St. Paul, MN 55105 6. Dowling Hall Address...2115 Summit Avenue – St. Paul, MN 55105

Thank you for choosing ELS Language Centers/St Paul! We look forward to welcoming you! For your safety and convenience, the following instructions will assist you prior to your housing destination:



If you reserved APU:

Minneapolis – St. Paul International Airport (MSP):

Please proceed to the following area below to meet your driver where he or she will be waiting to greet you with an ELS Language Centers sign with your name listed on it. Domestic: Please proceed to Baggage Claim. Your driver will be at Carousel #7 International: Please proceed to Baggage Claim. Your driver will be at Carousel #2

What if my arrival time or flight changes?

Please call City View Limousine Service from a pay telephone or internet enabled app such as Google or Skype, at 1-952-832-5197. Give them your new airline, flight number and arrival time into Minneapolis-St. Paul International Airport. The limousine number is answered 24 hours a day.



What if my luggage is lost?

If your luggage is lost, please go to your airline’s counter at the airport. If you are staying in a homestay, we suggest that you phone your homestay to inform them that you will be arriving later than expected. Luggage is usually found and returned to students within 24 hours. Your luggage can be delivered to the ELS Language Center between 8:00 AM and 5:00 p.m., Monday through Friday to the center address: ELS Language Centers 1000 Lasalle Ave, Terrance Murphey Hall Suite 444 – St. Paul, MN 55403



Arrival to Homestay:

Please contact the ELS Center and host family one week prior to your arrival and notify your arrival time. If you requested APU, your driver will have your host family’s address. Check-in is between 12 pm – 11 pm

Arrival to Residence:

You may arrive anytime after 8 a.m. on Sunday of arrival weekend, please go to the Public Safety Office located on the corner of Morrison Hall and Parking Lot B. Public Safety will have a check-in packet ready for you and can assist you in finding your room. If you need assistance finding their office, please call Public Safety at +1 651 962 5100.

IN CASE OF EMERGENCY, please contact the ELS St. Paul center help line: +1.866.731.4146

This is a free call from any telephone and will reach an ELS Language Centers staff person on duty.