



IMPORTANT ARRIVAL INFORMATION TAKE THIS WITH YOU TO THE AIRPORT

IMPORTANT TELEPHONE NUMBERS YOU MAY NEED ON ARRIVAL DAY:

1. ELS/St. Petersburg Center Help Line.....	1-866-351-8919
2. Olympus Limo Inc (APU).....	1-800-948-4112
3. ELS/St. Petersburg Center (open Monday-Friday 8:00 a.m. – 5:00 p.m.)	1-727-864-7820
4. ELS/St. Petersburg Center Address.....	4200 54th Avenue South – St. Petersburg, FL

Thank you for choosing ELS Language Centers / St. Petersburg! We look forward to welcoming you! For your safety and convenience, the following instructions will assist you prior to your housing destination:



If you reserved APU:

If you reserved APU from Tampa International Airport (TPA):

Please proceed to the following area below to meet your driver where he or she will be waiting to greet you with an ELS Language Centers sign with your name listed on it. Domestic Arrivals: Please proceed to the Baggage Claim area. International Arrivals: Please proceed to Baggage Claim after clearing customs.

What if my arrival time or flight changes?

Please call All Access Transportation Inc. They are available 24 hours/day at the phone number listed above. Give them your new airline, flight number and arrival time into St. Petersburg. If you do not receive an answer, please call the St. Petersburg Center Help Line to speak with the Center Director



What if my luggage is lost?

If your luggage is lost, please go to your airline's counter at the airport. If you are staying in a homestay, we suggest that you telephone your homestay to inform them that you will be arriving later than expected. Luggage is usually found and returned to students within 24 hours.

Your luggage can be delivered to the ELS Language Center between 8:00 AM and 5:00 p.m., Monday through Friday to the center address at Eckerd College: 4200 54th Avenue South – St. Petersburg, FL 33711-4700



Arrival to Homestay:

Contact the ELS Center and host family one week prior to your arrival and notify your arrival time. If you requested APU, your driver will have your host family's address. Check-in is between 7 am – 11 pm

***IN CASE OF EMERGENCY, please contact the ELS St. Petersburg center help line:
+1-866-351-8919***

This is a free call from any telephone and will reach an ELS Language Centers staff person on duty.